

New for 2023

Updated

• Members who died during the measurement year is now a required exclusion



Definition

The percentage of ED visits for members ages 6 years and older with a principal diagnosis of mental illness or intentional self-harm, who then had a follow-up visit for mental illness with any practitioner type.

Two rates are reported:

- 1. The percentage of ED visits for which the member received follow-up for mental illness within the **7 days** after the visit (8 days total)
- 2. The percentage of ED visits for which the member received follow-up for mental illness within the **30 days** after the visit (31 days total)

Plan(s) Affected	Quality Program(s) Affected	Collection and Reporting Method
CommercialExchange/MarketplaceMedicaidMedicare	CMS Quality Rating SystemNCQA AccreditationNCQA Health Plan Ratings	Administrative • Claim/Encounter Data



Codes

The following codes can be used to close HEDIS® numerator gaps in care; they are not intended to be a directive of your billing practice.

Any of the following scenarios will meet criteria for the measure with:

- · A principal diagnosis of mental health disorder
- · A principal diagnosis of intentional self-harm and any diagnosis of a mental health disorder

Scenario 1: Behavioral Health Outpatient Visit With Any Practitioner Type

Behavioral Health Visits		
CPT®/CPT II	98960, 98961, 98962, 99078, 99201, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, 99241, 99242, 99243, 99244, 99245, 99341, 99342, 99343, 99344, 99345, 99347, 99348, 99349, 99350, 99381, 99382, 99383, 99384, 99385, 99386, 99387, 99391, 99392, 99393, 99394, 99395, 99396, 99397, 99401, 99402, 99403, 99404, 99411, 99412, 99483, 99492, 99493, 99494, 99510	
HCPCS	G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013, H2014, H2015, H2016, H2017, H2018, H2019, H2020, T1015	
SNOMED	77406008, 84251009, 185463005, 185464004, 185465003, 281036007, 391223001, 391224007, 391225008, 391233009, 391237005, 391239008, 391242002, 391257009, 391260002, 391261003, 439740005, 3391000175108, 444971000124105	
UBREV	0510, 0513, 0515, 0516, 0517, 0519, 0520, 0521, 0522, 0523, 0526, 0527, 0528, 0529, 0900, 0902, 0903, 0904, 0911, 0914, 0915, 0916, 0917, 0919, 0982, 0983	

Scenario 2: Intensive Outpatient or Partial Hospitalization With Any Practitioner Type

Partial Hospitalization/Intensive Outpatient Visits		
HCPCS	G0410, G0411, H0035, H2001, H2012, S0201, S9480, S9484, S9485	
SNOMED	7133001, 305345009, 305346005, 305347001, 391038005, 391042008, 391043003, 391046006, 391047002, 391048007, 391054008, 391055009, 391056005, 391133003, 391150001, 391151002, 391152009, 391153004, 391170007, 391185001, 391186000, 391187009, 391188004, 391191004, 391192006, 391194007, 391195008, 391207001, 391208006, 391209003, 391210008, 391211007, 391228005, 391229002, 391232004, 391252003, 391254002, 391255001, 391256000	
UBREV	0905, 0907, 0912, 0913	

Scenario 3: Observation Visit With Any Practitioner Type

Observation Visit	
CPT®/CPT II	99217, 99218, 99219, 99220



Codes

The following codes can be used to close HEDIS® numerator gaps in care; they are not intended to be a directive of your billing practice.

Scenario 4: Outpatient Visit With Any Practitioner Type and With Appropriate Place of Service Code

Visit Setting Unspecified

CPT®/CPT II

90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99251, 99252, 99253, 99254, 99255

AND

Place of Service Code

Code	Location		
03	School	17	Walk-in retail health clinic
05	Indian Health Service free-standing facility	18	Place of employment - worksite
07	Tribal 638 free-standing facility	19	Off-campus outpatient hospital
09	Prison/Correctional facility	20	Urgent care facility
11	Office	22	On-campus outpatient hospital
12	Home	33	Custodial care facility
13	Assisted living facility	49	Independent clinic
14	Group home	50	Federally qualified health center
15	Mobile unit	71	Public health clinic
16	Temporary lodging	72	Rural health clinic

Scenario 5: Intensive Outpatient Visit or Partial Hospitalization With Any Practitioner Type and With Appropriate Place of Service Code

Visit Setting Unspecified

CPT®/CPT II

90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99251, 99252, 99253, 99254, 99255

AND

Place of Service Code

Code	Location
52	Psychiatric facility - partial hospitalization



Codes

The following codes can be used to close HEDIS® numerator gaps in care; they are not intended to be a directive of your billing practice.

Scenario 6: Community Mental Health Center Visit With Any Provider Type and With Appropriate Place of Service Code

Visit Setting Unspecified

CPT®/CPT II 90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849,

90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99251, 99252,

99253, 99254, 99255

AND

Place of Service Code

Code	Location
53	Community mental health center

Scenario 7: Observation Visit

Observation Visit	
CPT®/CPT II	99217, 99218, 99219, 99220

Scenario 8: Electroconvulsive Therapy With Any Practitioner Type and With Appropriate Place of Service Code

Electroconvulsive Therapy	
CPT®/CPT II	90870
ICD-10 Procedure	GZB0ZZZ, GZB1ZZZ, GZB2ZZZ, GZB3ZZZ, GZB4ZZZ
SNOMED	10470002, 11075005, 23835007, 231079005, 231080008, 284468008, 313019002, 313020008, 1010696002, 1010697006



Codes

The following codes can be used to close HEDIS® numerator gaps in care; they are not intended to be a directive of your billing practice.

Place of Service Code

Code	Location		
03	School	19	Off-campus outpatient hospital
05	Indian Health Service free-standing facility	20	Urgent care facility
07	Tribal 638 free-standing facility	22	On-campus outpatient hospital
09	Prison/Correctional facility	24	Ambulatory surgical center
11	Office	33	Custodial care facility
12	Home	49	Independent clinic
13	Assisted living facility	50	Federally qualified health center
14	Group home	52	Psychiatric facility - partial hospitalization
15	Mobile unit	53	Community mental health center
16	Temporary lodging	71	Public health clinic
17	Walk-in retail health clinic	72	Rural health clinic
18	Place of employment – worksite		



Codes

The following codes can be used to close HEDIS® numerator gaps in care; they are not intended to be a directive of your billing practice.

Scenario 9: Telehealth Visit With Any Practitioner Type and the Appropriate Place of Service Code

Visit Setting Unspecified

CPT®/CPT II

90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99251, 99252, 99253, 99254, 99255

AND

Place of Service Code

Code	Location
02	Telehealth
10	Telehealth

Scenario 10: Telephone Visit With Any Practitioner Type

Telephone Visits	
CPT®/CPT II	98966, 98967, 98968, 99441, 99442, 99443
SNOMED	185317003, 314849005, 386472008, 386473003, 401267002

Scenario 11: E-Visit or Virtual Check-In With Any Practitioner Type

Online Assessment (e-visit/virtual check-in)	
CPT®/CPT II	98969, 98970, 98971, 98972, 99421, 99422, 99423, 99444, 99457, 99458
HCPCS	G0071, G2010, G2012, G2061, G2062, G2063, G2250, G2251, G2252

Required Exclusion(s)

Exclusion	Timeframe
Members in hospice or using hospice services	- Any time during the measurement year
Members who died	





Important Notes

- · Visits that result in an inpatient stay are not included
- · Telehealth visits are acceptable to address the care opportunity

Tips and Best Practices to Help Close This Care Opportunity

This measure focuses on follow-up treatment with a primary care provider or a behavioral health practitioner.

- See patients within 7 days and bill with a mental health diagnosis.
- If a situation arises where a patient is unable to be seen within 7 days, then they need to have an appointment within 30 days of discharge.
- Encourage the use of telehealth appointments when appropriate.
- If you need to refer your patient to a behavioral health specialist or need to request coordination of care, please call the number on the back of the patient's health plan ID card or search liveandworkwell.com.

- Available Resources:
 - Behavioral Health Screening Tools and Resources: providerexpress.com
 - Patient Education: liveandworkwell.com > Browse as a guest with company access code > Use access code "clinician" > Explore and Learn
- Mental Health visits can be accepted as supplemental data. Please contact your UnitedHealthcare representative to discuss clinical data exchange opportunities.